

Field Service Engineer

Homebased, for the Basel area

Bio-Rad is an innovative company and thanks to its laboratory diagnostic systems world leader in the field of blood group serology.

Your tasks

- You are responsible for executing service activities on highly sophisticated technical instruments in the IHD sector (immunohaematology) including installations, maintenances, diagnosis and emergency repairs. This includes mainly field but also workshop activities.
- You manage service activities mainly in the German speaking part of Switzerland, also includes support in other parts of Switzerland and surrounding EU countries.
- You are responsible for maintaining accurate records of personal parts inventory.
- You manage all administrative tasks (Service Max) such as planning, executing and documenting repairs and preventive maintenances.
- You are responsible for staying up to date with the technological developments within the field of operation that you are working in.
- You work with and inform local Sales team to meet market and business requirements.
- You are working at all times within the health and safety guidelines maintaining Bio-Rad Quality standards.

Your profile

- Technical degree such as electronic, mechanical, medical technician or similar education.
- Experience as a service technician in the field.
- Strong interest in high-tech equipment for science, research and diagnostics.
- Good, current computer knowledge (Microsoft operating systems, PC hardware, networking).
- Fluent in German, have a good understanding of English, French would be a plus.
- Strong team spirit and ability to work independently and take initiatives.
- Excellent communication skills.
- Strong customer / service orientation.
- Flexibility in working hours.
- Located in Basel area.

Our company is involved in the supply of high-quality products and services intended for diagnostic laboratories. Independence, innovation and commitment are the fundamental values that permeate our company culture, as well as a strong orientation towards our customers and a multicultural environment.

If you feel attracted to this unique opportunity and you would like to take on new challenges, we would like to get to know you. Please forward your complete application dossier (application letter, CV, copies of work certificates and diplomas/degrees, etc.) to the address given in the advertisement.

Bio-Rad Laboratories

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